



Ardmonagh Family & Community Group

Richard May
CEO

Ardmonagh Supported Family & Children's Services

Mission Statement

“Enhance the quality of life for the residents of the Belfast area through the provision of relevant, accessible, affordable and well managed supported family and children’s services”



Some information about Ardmonagh Family & Community Group

- Situated within the Upper Springfield area, it delivers services throughout Belfast.
- It employs 72 people, approximately 80% are local.
- We provide volunteering opportunities for 12 people.
- We deliver support services to approximately 950 people per week.
- Annual turnover is approximately £1.1 million.
- Our monthly salary bill is averaging £60,000.00.

Our Current Services

- ▶ Little Monsters Day Care
- ▶ Family Contact Services
- ▶ Family Support
- ▶ ArdComm Care
- ▶ Good Morning Services





Social Value:

“Additional benefit to the community....over and above the direct purchasing of goods, services and outcomes”

How do we define social value?

- ▶ Linking into other services to have a greater impact within the community, ie: Sure Start, local Integrated Partnership.
- ▶ Providing employment and training opportunities for local people, through Job Assist Centre, Workforce and Springvale.
- ▶ Providing a cost effective transport service for children going to school and attending our Centre.
- ▶ Providing Summer activities for local children as part of our Summer Programme.
- ▶ Staff provide 10 hours volunteering per annum, (720 hours for this year)
- ▶ Opportunities for career progression, ie: Nursing, Social Work and Management
- ▶ Delivering services over and above the cost, ie Good Morning Service.

Good Morning Service

“Neighbours Helping Neighbours”

- ▶ 7 day per week telephone service.
- ▶ 365 days per annum.
- ▶ Tackling loneliness.
- ▶ Tackling fear and isolation.
- ▶ Providing a ‘listening ear’



Reality

Its more than a telephone call:

- ▶ Medication reminders and collections.
- ▶ Befriending
- ▶ Shopping
- ▶ Household repairs
- ▶ Signposting and advocacy
- ▶ Linking in with local need and initiatives,ie: Falls Road





There is a danger about knowing the cost of everything and the value of nothing